

## ! THE PROBLEM

With thousands of pages of conveyancing post arriving on a daily basis, getting the daily post into the firm's CMS (Proclaim) was becoming a vast burden on the legal team and, frankly, just wasn't happening.

The result was wasted time and incomplete electronic files, which in the age of hybrid working was not satisfactory.

## 💡 THE SOLUTION

Post Partner were able to work with the existing post room team to move the allocation and indexing elements of the job away from the fee earning teams and into a highly efficient, revamped post room operation.

With two software licences and two dedicated scanners (and, of course, a great post room team) Gorvins are now able to sort, scan, allocate and index all of the conveyancing post by about 1 o'clock

## + THE BENEFITS

- Fee earners are left with more time for fee earning
- Complete electronic files every time
- Effective remote working is facilitated
- Low cost (and risk) as compared with similar solutions
- Documents more consistently indexed
- Less risk of losing documents arriving by post

## SUMMARY

We helped Gorvins to:

- Save Money
- Reduce Risk
- Improve Operations &
- Attract and Retain Talent

## CONTACT US

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*"The introduction of Post Partner enables us to operate fully digital conveyancing files in a manageable, cost effective way.*

*It helps us save fee earner time and therefore money, and ultimately it will help us retain team members who require remote working.*

*We find the Post Partner team to be responsive, professional and friendly"*

Chris Walker - IT Director